

Tri-County RWD #2

New 24/7 Online Account Management and Payments

Water Billing Web Portal

Tri-County RWD #2 is excited to announce our **NEW Customer Web Portal**, enabling you to manage your utility account and make **payments online 24/7/365**. Creating your account is simple. First, start by navigating to the NEW Customer Web Portal using one of the three options below.

1. Go Online to the District's Website: <https://tricountyrwd2.myruralwater.com/>
Click "PAYMENT OPTIONS"
2. Navigate to the portal by going to <https://tricountyrwd.epayub.com>
3. Scan the QR Code below using your smartphone camera.

Once you have navigated to the Customer Web Portal, select "Register" to create an account. Once your account is created, you can pay your water-sewer bills, view your payment and usage history, and much more. Under the User Profile section, you can also sign up for text notifications. For example, you can receive text alerts once your bill is generated each quarter to let you know it is available to be viewed and paid online.

You can also select "**Quick Pay**" to make a payment online without creating an account.

SAVE TIME. SKIP THE LINE. PAY ONLINE.

-  PAY YOUR BILL ONLINE
-  VIEW USAGE & PAYMENT HISTORY
-  MAKE ELECTRONIC & SMS PAYMENTS
-  SET UP RECURRING PAYMENTS



Tri-County RWD #2
100 S. Seminole
Earlsboro, OK 74840

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Introducing SMS Notifications

Sign up for SMS notifications

-  RECEIVE EMERGENCY NOTIFICATIONS
-  ELECTRONIC & SMS PAYMENTS

How to Opt-in for SMS Notifications

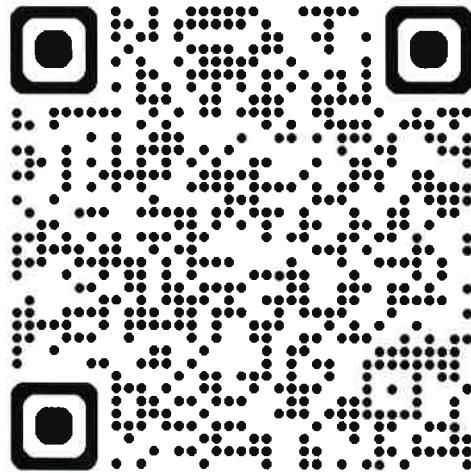
1. Go to www.tricountyrwd.epayub.com and log in or create an account.
2. On the Home page go to Help > User Profile > I want to change my communication preferences.
3. Checkmark to agree to the Terms and Conditions.
4. Enter the desired Phone Number.
5. Click SAVE to submit the changes.



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Service Fee of 2.5% or \$1.50 minimum.

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10/20/2024

Tri County Rural Water District #2 Launches Innovative Customer Web Portal!

Tri County Rural Water District #2 – In a significant step towards digital transformation and customer service enhancement, Tri County Rural Water District #2 is proud to announce the launch of its new Customer Web Portal. This state-of-the-art portal is designed to provide residents with an unparalleled level of convenience and accessibility to manage their utility services.

With the Customer Web Portal, residents can now:

- Access their accounts anytime, anywhere, on any device.
- Make secure, one-step payments with the “Quick Pay” feature.
- Make credit card and debit card payments.
- Utilize the electronic wallet feature to store payment methods.
- Set and forget with recurring payments for hassle-free transactions.
- View detailed account history, including statements, usage, and charges.
- Manage communication preferences to suit their individual needs.

“Tri County Rural Water District #2 is making great efforts to improve all levels of communication, and the launch of the Customer Web Portal is a testament to that promise. We look forward to further input and suggestions from our Membership to help us continue to improve the overall Customer experience,” said Office Manager, Jennifer O’Brien. “We encourage our customers to take advantage of these new electronic services which not only offer convenience but also contribute to our environmental conservation efforts by reducing paper use.”

The Customer Web Portal is a result of Tri County Rural Water District #2’s dedication to adopting the latest technologies to improve customer interactions and operational efficiency. It reflects our ongoing efforts to support our community and the environment.

For more information on the Customer Web Portal and to get started, residents can visit <https://tricountyrwd.epayub.com>.

About: Tri County Rural Water District #2 is committed to delivering reliable services and innovative solutions to its customers. With a focus on sustainability and customer satisfaction, Tri County Rural Water District #2 continues to invest in technologies that enhance the quality of life for its residents.

Tri-County Rural Water District #2

100 S Seminole St

PO Box 118

Earlsboro, Ok 74840